



Student Grievance Policy

The grievance procedure may be initiated by a student or group of students who reasonably believe he/she/they have been subjected to unjust action or denied rights that adversely affect his/her/their status, rights or privileges as a student. It is the responsibility of the student(s) to submit proof of alleged unfair or improper action.

The programs offered at Angeles College are difficult and demanding programs. Students enrolled in these programs may sometimes experience problems. The school will make every effort to help resolve these problems when made aware of them. The following procedure is designed to assist students to resolve any problems they identify.

1. First, discuss the problem with your instructor rather than with other students.
2. Next, make an appointment to approach the Director of Academics if you and the instructor were unable to resolve the problem.
3. If the problem is still not resolved, the student will make an appointment to discuss the matter with the School Administrator.

In all cases of student grievances, if the complaint cannot be resolved after exhausting the school's procedures, the student may file an external complaint.

4. If the problem involves the VN program, you may contact the Board of Vocational Nursing and Psychiatric Technicians.

Board of Vocational Nursing and Psychiatric Technicians (BVNPT)

2535 Capitol Oaks Drive, Suite 205, Sacramento, CA 95833

T: (916) 263-7800 • Web: www.bvnpt.ca.gov • E-mail: bvnpt@dca.ca.gov
<https://www.bvnpt.ca.gov/contact.shtml>

5. If the problem involves the NA program, you may contact the California Department of Public Health Services (CDPH).

California Department of Public Health Services (CDPH)

1615 Capitol Avenue, MS 3301, Sacramento, CA 95899-7416

P.O. Box 997416, MS 3301, Sacramento, CA 95899-7416

T: (916) 327-2445 • Web: www.cdph.ca.gov • Contact: cna@cdph.ca.gov

6. For other problems, you are able to contact:

Bureau for Private Postsecondary Education (BPPE)

P.O. Box 980818, West Sacramento, CA 95798-0818

1747 North Market Blvd., Suite 225, Sacramento, CA 95834

T: 888-370-7589 Web: www.bppe.ca.gov E-mail: bppe@dca.ca.gov

Accrediting Bureau of Health Education Schools (ABHES)

6116 Executive Blvd., Suite 730, North Bethesda, MD 20852

T: (301)291-7550 Web: www.abhes.org E-mail: info@abhes.org